**DEPARTMENT OF
COMPUTER SCIENCE & ENGINEERING**

TEZPUR UNIVERSITY

NAPAAM, TEZPUR-784028   Ph.   :03712-27-3206
ASSAM : INDIA   Emai: bgoswami@tezu.
                                                ernet.in

CERTIFICATE

This is to certify that Manbjyoti Baishya (CSM11032) and Sudeep Chhetri (CSM11040) has prepared the dissertation report entitled **"Online Grievance Redressal System For Tezpur University"**. This work was done under my supervision and guidance.

The dissertation is the result of their efforts and endeavours. The dissertation is found worthy of acceptance for the completion of their major project in **Master of Computer Application (MCA)**.

We also certify that the project work has not been submitted for any other purpose elsewhere, in part or full.

Mr. Bhaskar Jyoti Goswami
Junior Programmer
Computer Centre
Tezpur University

Date: 26/05/2014
Place: Tezpur University

CERTIFICATE

This is to certify that Manbjyoti Baishya (CSM11032) and Sudeep Chhetri (CSM11040) has prepared the dissertation report entitled **"Online Grievance Redressal System For Tezpur University"**. This work was done under our supervision and guidance.

The dissertation is the result of their efforts and endeavours. The dissertation is found worthy of acceptance for the completion of their major project in **Master of Computer Application (MCA)**.

We also certify that the project work has not been submitted for any other purpose elsewhere, in part or full.

Dr. U. Sharma
Professor
Dept. Of CSE
Tezpur University

Date: 26-05-14
Place: Tezpur University

CERTIFICATE

This dissertation entitled **"ONLINE GRIEVANCE REDRESSAL SYSTEM FOR TEZPUR UNIVERSITY"** submitted by **MANABJYOTI BAISHYA (CSM11032) and SUDEEP CHHETRI (CSM11040)** in partial fulfilment of requirements for the degree of **Master of Computer Application(MCA)** of **Tezpur University** has been examined.

External Examiner

Date:

Place: Tezpur University, Tezpur

CERTIFICATE

This is to certify that the work presented in the dissertation report entitled **"Online Grievance Redressal System For Tezpur University"** submitted in the partial fulfillment of the requirement for the degree of Master of Computer Application, is carried out by **Manabjyoti Baishya (CSM11032)** and **Sudeep Chhetri (CSM11040)** under supervision, and guidance of **Mr. Bhaskar Jyoti Choudhury**, Jr. Programmer, Computer Centre and **Dr. U. Sharma**, Professor, Department of Computer Science and Engineering, Tezpur University.

Date:

Place: Tezpur University,

Tezpur

Dr. S. M. Hazarika

HOD, Dept of CSE

Tezpur University

DECLARATION

We, Manabjyoti Baishya (CSM11032) and Sudeep Chhetri (CSM11040) hereby declare that the dissertation work entitled **"Online Grievance Redressal System For Tezpur University"** submitted to the **Department of Computer Science & Engineering, Tezpur University** is prepared by us and was not submitted to any other institution for award of any other degree.

(Manabjyoti Baishya)

CSM11032

(Sudeep Chhetri)

CSM11040

DATE : 26-05-2014

PLACE : TEZPUR UNIVERSITY

ACKNOWLEDGEMENT

We express our deep and sincere gratitude to **Mr. Bhaskar Jyoti Goswami, Junior Programmer, Computer Centre, Tezpur University** and **Dr. U. Sharma, Professor, Department of Computer Science and Engineering, Tezpur University**, who has been our supervisor since the beginning of this study as well as the project. This project has been far beyond completion without their exquisite support. We are greatly indebted for their valuable, constructive and critical guidance throughout the tenure of this Project.

We would also like to express our solemnized gratitude and thanks to all our friends who had been by our side and pouring their valuable advice and encouragement. We are also thankful to them for their help in carrying the testing phase and implementation and as well as in every step of the Project.

Manabjyoti Baishya (CSM11032)

Sudeep Chhetri (CSM11040)

MCA 6th Semester

Dept. of CSE

Tezpur University