

Declaration

I hereby declare that the project work entitled "Process Visibility – An Application to enable Higher-level Visibility and Automation of the Internal Operational Processes at Software AG" submitted to the Department of Computer Science and Engineering, Tezpur University, is prepared by me and has not been submitted to any other institution for award of any other degree.



(Bhaskariyoti Goswami)

Dept of CSE, TU.

18th May 2012

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr. Bhaskarjyoti Goswami** was part of our “**Engineering Suite team**” as an “**Intern**” from 23rd December 2011 to 18th May 2012.

Bhaskarjyoti has successfully completed his internship on “**Process Visibility – An Application to enable Higher-level Visibility and Automation of the Internal Operational Processes at Software AG**” under the efficient guidance of **Mr. Thanikachalam Subramanian**.

We wish his all the best in his future endeavor.

Yours sincerely,
for **Software AG Bangalore Technologies India Pvt Ltd**

A handwritten signature in black ink, appearing to read 'Aratti', with a horizontal line underneath.

(Sampatkumar B Aratti)
Director – Human Resources, India



Department of Computer Science and Engineering
Tezpur University, Tezpur-784028, Assam.

Certificate

This is to certify that the project work entitled "Process Visibility – An Application to enable Higher-level Visibility and Automation of the Internal Operational Processes at Software AG" submitted by Bhaskariyoti Goswami (Roll No CSM09006) in partial fulfillment of the requirements for the degree of Master of Computer Applications has been examined.

Date: 04/06/12
Place: Tezpur University.

Janghamiela Nath
Signature of the Internal
Guide




Department of Computer Science and Engineering
Tezpur University, Tezpur-784028, Assam.

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Date:
Place:


EXTERNAL EXAMINER
Signature of the
Examiner


Asso. Professor
Department of Computer Science & Engg.
Tezpur University

Acknowledgement

I hereby extend my sincere gratitude to Mr Thanikachilam Subramanian, Director, Software AG, for giving me the opportunity for this project. Also I thank Vidya Bhagwat, Lead QA Engineer, Software AG, and Sandeep Lati, Senior Software Engineer, Software AG, for their guidance. I also thank Mrs. Sanghamitra Nath, Assistant Professor, TU, for her internal guidance.

Bhaskarjyoti Goswami,
Dept of CSE, TU.