DEPARTMENT OF COMPUTER SCIENCE AND ENGINEERING
TEZPUR UNIVERSITY
NAPAAM, TEZPUR-784028
ASSAM, INDIA

Certificate

This is to certify that the project report entitled "**Customer Churn Analysis**" submitted by **Diganta Bora [CSB11053], Bhaskarjyoti Pathak [CSB11052] and Samarjyoti Bezbaruah [CSB11044]** to the Department of Computer Science and Engineering, Tezpur University in partial fulfilment for the award of the degree of Bachelor of Technology in Computer Science and Engineering is a record of bonafide work carried out by them under my supervision and guidance.

All help received by them from various sources have been duly acknowledged. No part of this report has been submitted elsewhere for award of any other degree.

(Dr. Bhogeswar Borah)
Associate Professor
Department of Computer Science and Engineering,
Tezpur University, Assam

Date: 03/06/2015
Place: Tezpur

Certificate

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(Dr. Shyamanta M. Hazarika)
Head
Department of Computer Science and Engineering,
Tezpur University, Assam

Head
Department of Computer Science & Engg
Tezpur University

Date:
Place:

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External Examiner
Date: 03. 06. 15.
Place: Tezpur

Internal Examiner 1
Date: 03. 06. 15.
Place: Tezpur

Professor
Department of Computer Science & Engg.
Tezpur University

Internal Examiner 2
Date: 3/6/2015
Place: Tezpur

Internal Examiner 3
Date: 03-06-15
Place: TU

Assistant Professor
Department of Computer Science & Engg.
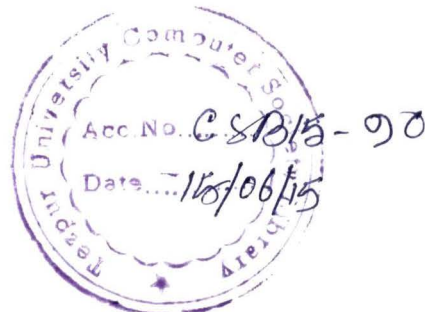Tezpur University

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On the submission of project report on "**Customer Churn Analysis**", we would like to extend my gratitude and sincere thanks to our supervisor Dr. Bhogeswar Borah, Department of computer Science & Engineering for his constant motivation and support during the course of our work in last one year. We truly appreciate and value his esteemed guidance and encouragement. We are indebted to him for having helped us shape the problem and providing insights towards the solution.

Bhaskarjyoti Pathak (CSB11052)

Diganta Bora (CSB11053)

Samarjyoti Bezbaruah (CSB11044)

DECLARATION

We hereby declare that the project work entitled "**Customer Churn Analysis**" submitted to the department of Computer Science & Engineering, Tezpur University, Napaam, Tezpur-784028, Assam is a record of original work done by us under the guidance of **Dr. Bhogeswar Borah**, associate professor, Department of Compuer Science & Engineering, Tezpur University. We further declare that this work is original and has not been submitted to any other university or institution for award of any degree or diploma.

Bhaskarjyoti Pathak (CSB11052)

Diganta Bora (CSB11053)

Samarjyoti Bezbaruah (CSB11044)