

## ABSTRACT

The system entitled “**INTERNAL QUALITY ASSURANCE CELL**” is an application developed to manage various kind of suggestion related works. The objective of this project is to develop a system for conscious, consistent and catalytic improvement in the overall performance of Tezpur University. The project deals with suggestions, complaints and responses. With the help of this System, University student and University Employee can provide their complaints and suggestions online and get their responses from the respective departments.