

Declaration by the Scholar

I, Ms Sayanika Deka Sarma, Research Scholar in the Department of Business Administration, School of Management Sciences, Tezpur University, Assam, hereby declare that this research work titled “Influence of Culture in Service Encounters- A Study in Assam” is a bona fide work carried out by me under the supervision of Prof. Mrinmoy Kumar Sarma.

This work has not been submitted elsewhere for award of any other degree.

Date:

(Sayanika Deka Sarma)

Place: