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List of Abbreviations

CRM	Customer relationship management
ERP	Enterprise resource planning
QoS	Quality of service
TTP	Trusted Third party
GP	Gaussian Process
GPR	Gaussian Process Regression
HMM	Hidden Markov Model
CHMM	Coarse Grained HMM
MLGPR	Markov Chain Local GPR
MGGPR	Markov Chain Global GPR
CHMMGPR	Coarse Grained Hidden Markov Model GPR
RBF	Radial basis function
SE	Square Exponential
RQ	Rational Quadratic Kernel
Lin	Linear Kernel
C	Constant Noise kernel
Per	Periodic kernel
ARMSE	Average Root mean square Error
HGP	Heteroscedastic Gaussian Process
MSE	Mean Square Error
SMAPE	Symmetric Mean Absolute Percentage Error
MAE	Mean Absolute Error