Dedicated to my parents,	sister and brother for always loving and supporting me

DECLARATION

I, Miss Rajneet Bhatia, Research Scholar in the Department of Business Administration, School of Management Sciences, Tezpur University, Assam, hereby declare that this research work titled "Assessment of Employees' Attitude Towards Exclusive Approach of Talent Management: A Study of Hotel Industry in Delhi" is a bonafide work carried out by me under the supervision of Prof. Papori Baruah, Professor, Department of Business Administration, Tezpur University, Assam.

This work has not been submitted elsewhere for award of any other degree.

Place: Registration No. TZ202264 of 2020



तेजपुर विश्वविद्यालय / TEZPUR UNIVERSITY

(संसद के अधिनियम द्वारा स्थापित केंद्रीय विश्वविद्यालय) (A Central University established by an Act of Parliament) तेजपुर-784028 :: असम / TEZPUR-784028 :: ASSAM

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Certificate from the Supervisor

This is to certify that the thesis entitled "Assessment of Employees' Attitude Towards Exclusive Approach of Talent Management: A Study of Hotel Industry in Delhi" submitted to the School of Management Sciences, Tezpur University in partial fulfilment for the award of the degree of Doctor of Philosophy in Management is a record of research work carried out by Miss Rajneet Bhatia under my supervision and guidance.

All help received by her from various sources have been duly acknowledged.

No part of this thesis has been submitted elsewhere for award of any other degree.

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(Rajneet Bhatia)

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LIST OF ABBREVIATIONS

AGFI : Adjusted Goodness of Fit Index

AMOS : Analysis of a Moment Structures

ANOVA : Analysis of Variances

CFA : Confirmatory Factor Analysis

CFI : Comparative Fit Index

EFA : Exploratory Factor Analysis

ETM : Exclusive Talent Management

FHRAI : Federation of Hotel and Restaurant Associations of India

GDP : Gross Domestic Product

GFI : Goodness-of-Fit Index

HRM : Human Resource Management

KMO : Test: Kaiser-Meyer-Olkin Test

NA : Negative Attitude

NFI : Normed Fit Index

OJ : Organisational justice

PA : Positive Attitude

PJ : Perceived Justice

PNFI : Parsimonious Normed Fit Index

PS : Perceived Support

RBV : Resource Based View

RevPAR : Revenue Per Available Room

RMSEA : Root Mean Square Error of Approximation

SEM : Structural Equation Model

SHRM : Strategic Human Resource Management

SPSS : Statistical Package for Social Science

TM : Talent Management

VIF : Variance of Inflation Factor