DECLARATION

I, Ms. Suparna Neog, Research Scholar, Department of Business Administration, School of Management Sciences, Tezpur University, Assam, hereby declare that the thesis titled "Psychological Contract in Higher Education sector of Assam- an analysis of the Private and Public universities" is a bonafide work carried out by me under the guidance of Dr. Runumi Das. The work has not been submitted earlier (either in whole or in substantial part) for attainment of any degree at this or any other academic or professional institution.

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Certificate from the Supervisor

This is to certify that the thesis entitled "Psychological Contract in Higher Education sector of Assam- an analysis of the Private and Public universities" submitted to the School of Management Sciences, Tezpur University in partial fulfilment for the award of the degree of Doctor of Philosophy in Management Sciences is a record of research work carried out by Ms. Suparna Neog under my supervision and guidance. All help received by her from various sources have been duly acknowledged. No part of this thesis has been submitted elsewhere for award of any other degree.

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LIST OF ABBREVIATIONS

ADBU Assam Don Bosco University

ADTU Assam Down Town University

AICTE All India Council for Technical Education

AISHE All India Survey on Higher Education

ANCOVA Analysis of Covariance

ANOVA Analysis of Variance

ARGUCOM Assam Rajiv Gandhi University of Cooperative Management

COA Council of Architecture

EC Employee Commitment

EE Employee Engagement

ER Employment Relationship

FGD Focus Group Discussion

FMCG Fast Moving Consumer Goods

GER Gross Enrolment Ratio

HR Human Resources

HRD Human Resource Development

HRM Human Resource Management

ICHR Indian Council of Historical Research

ICPR Indian Council of Philosophical Research

ICSSR Indian Council of Social Sciences Research

JDI Job Descriptive Index

JS Job Satisfaction

MBA Master of Business Administration

NCRI National Council of Rural Institute

OS Organizational Support

OST Organization Support Theory

OT Organizational Trust

PC Psychological Contract

PCB Psychological Contract Breach

PCT Psychological Contract Theory

PERQ Perceived Employment Relationship Quality

PHISPC Project of History of Indian Science Philosophy and Culture

POS Perceived Organizational Support

PPPP People Public Private Partnership

PTR Pupil Teacher Ratio

UNDP United Nations Development Programme

UGC University Grant Commission

UNICEF United Nations Children's Fund