

Competitive Preparedness of Courier, Express, and Parcel (CEP) Service Providers in Times of Disruptions

A thesis submitted in part fulfillment of the requirements for the degree
of

Doctor of Philosophy

Jayashree Saha

Registration No: TZ203835 of 2021



Department of Business Administration

School of Management Sciences

Tezpur University

Napaam-784028, Tezpur

Assam, India

December, 2024