

Dedicated to

“Maa, Baba”

&

“Leo”

Declaration

I, Ms. Jayashree Saha, Research Scholar in the Department of Business Administration, School of Management Sciences, Tezpur University, Assam, hereby declare that this research work titled “*Competitive Preparedness of Courier, Express and Parcel (CEP) Service Providers in Times of Disruptions*” is a bona fide work carried out by me under the supervision of Dr. Tridib Ranajan Sarma. This work has not been submitted elsewhere for the award of any other degree.

Place: Tezpur

(Jayashree Saha)

Date: 31-12-2024 (Revised on 20-06-2025)

Registration No: TZ203835 of 2021



तेजपुरविश्वविद्यालय/ TEZPUR UNIVERSITY

(संसद के अधिनियम द्वारा स्थापित केंद्रीय विश्वविद्यालय)

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Certificate of the Supervisor

This is to certify that the thesis entitled “*Competitive Preparedness of Courier, Express and Parcel (CEP) Service Providers in Times of Disruptions*” submitted to the School of Management Sciences, Tezpur University in part fulfilment for the award of the degree of Doctor of Philosophy in Management is a record of research work carried out by **Ms. Jayashree Saha** under my supervision and guidance.

All help received by her from various sources has been duly acknowledged. No part of this thesis has been submitted elsewhere for the award of any other degree.

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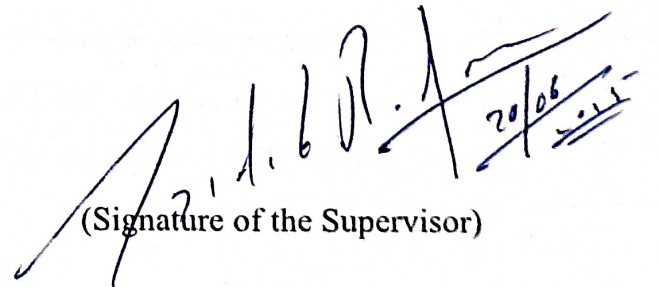
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Acknowledgement

I express my heartfelt gratitude to my supervisor, Dr. Tridib Ranjan Sarma, for his unwavering support and encouragement throughout my Ph.D. journey. His invaluable guidance, advice, and motivation have been instrumental in shaping my research. I am deeply thankful to the members of my Doctoral Committee, Prof. Anjan Bhuyan and Prof. Arup Roy, for their insightful suggestions and continuous support. I also extend my appreciation to all the members of the Doctoral Research Committee for their assistance during various stages of my research.

I am grateful to the Honourable Vice-Chancellor of Tezpur University for granting me the opportunity to pursue my Ph.D. at this esteemed institution. I also extend my gratitude to the non-teaching staff of the Department of Business Administration for their assistance and support in departmental activities.

I would like to thank Mr. Mafizuddin Ahmed of GMC for his valuable help during the data collection process. My sincere thanks also go to the managers and customer participants who recognized the significance of this research, graciously gave their time to complete the survey, and shared their experiences.

I am forever indebted to my parents, Maa (Mrs. Chinu Saha) and Baba (Mr. Ranjit Kumar Saha), for their unwavering support, unconditional love, motivation, and blessings. I am equally thankful to my siblings, Bhai (Shambhu Saha) and Bonu (Manjushree Saha), for their constant encouragement throughout my journey. A special mention goes to my beta, Leo, who has transformed my perspective on life and taught me to spread kindness and love everywhere. I am grateful to God for giving me this opportunity and blessing me with all the lovely people around me.

I also cherish the joy brought into my life by my furry companions – Puchki, Rancho, Kalu, Chotu, Silky, Bogu, Princy, Mishtu, Bela, Chameli, Bablu, Chutki, Rani, Lalu, Tikla, and all the unnamed furry babies I have met along the way. They have been a source of boundless happiness and positivity.

I am fortunate to have friends like Nirmali Das, Archana Haloi, and Geetanjali Basumatary, who have uplifted my morale and motivated me during challenging times. My heartfelt

thanks go to my fellow researchers – Sikha Sadani, Priyanka Devi, Purnima Newar, Sharmistha Bhattacharya, Jayashree Bordoloi, Ankita Das, Mayuraxee Barman, Paridhi Brahma, and Ranuj Bori – for their support and camaraderie. I am also grateful to my senior, Dr. Prayash Baruah, and my friend, Dr. Lalit Maurya, for their guidance and encouragement.

With heartfelt gratitude!

- Jayashree Saha

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